



Office of Enterprise Development Benefits Program Executive Office

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Overview

Benefits Program Executive Office

- Vision: To provide world class IT Program Management services to our stakeholders by partnering with customers, sponsors, and the OI&T community in the delivery of innovative 21st Century technology to support the vision of the Department of Veterans Affairs. The BPEO will create a proactive, requirements-driven workforce that focuses on professionalism, innovation, transparency, communication, and stewardship.
- Mission: The Benefits Program Executive Office provides premier IT Program Management to empower the Department of Veterans Affairs Benefits and Memorials organizations and their respective customers and stakeholders. The BPEO accomplishes this by utilizing industry standard best practices, customer relationship management, program reviews, and management and oversight of IT investments.

Compensation & Pension Programs

- **Veterans Benefits Management System (VBMS)**

A multi-year project to transition from paper-intensive claims processing to a paperless environment through the deployment of technology solutions and migration to electronic claims processing. Claims processing steps will be automated and existing applications will be modernized, resulting in a standardized, tracked, and efficient claims processing solution.

- **Virtual VA**

Enable the VBA employees to access claims via electronic images rather than paper folders. Currently, Virtual VA infrastructure is deployed at three Regional Offices (ROs) – Philadelphia, St. Paul and Milwaukee – and is essentially dedicated to the support of Pension processing.

Compensation & Pension Programs (cont')

- **Veterans On-line Application (VONAPP) Redesign**

Integrate VONAPP with Virtual VA to provide veterans, beneficiaries, and military service members the ability to submit claims electronically for the following benefits: disability compensation and pension, education, loan guaranty, insurance, vocational rehabilitation and employment. Validated portal users will have the ability to securely access benefits information from anywhere at any time.

- **VETSNET**

A suite of seven client/server applications that provides VA field users the ability to establish, process, and pay claims for VA Compensation and Pension benefits to veterans, dependents, and survivors. Includes multiple batch interfaces and data exchanges with internal and external agencies. The VETSNET program currently pays \$3 billion per month to 3 million recipients.

Education / VR&E Programs

- **Chapter 33**

In June 2008, Congress passed the Post 9/11 Veterans Educational Assistance Act of 2008, which updates GI Bill provisions and amends Title 38 United States Code by establishing a program of enhanced educational assistance for armed forces personnel who served on or after September 11, 2001.

- **VetSuccess**

The VetSuccess.gov web site is used by the general public to acquire information about VR&E's 5 different tracks to employment or independent living services. As part of the employment services, veterans will be able to voluntarily place resumes on the site enabling selected employers search for qualified veterans for employment.

- **CWINRS**

The Corporate WINRS (CWINRS) application provides VR&E counselors with a case management toolset. It tracks a veteran's progress through VR&E employment and/or rehabilitation benefit paths. This includes establishing entitlement to financial benefits, establishing appointments, and sending transactions to FMS for vendor payments.

Housing, Insurance & Memorials Programs

- **Loan Guarantee Systems**

The new capabilities for the Loan Guaranty (LGY) line of business will allow external participants to request VA issued identifiers, update addresses, request data on VA loans, grants and associated property records, and communicate securely with VA. Veterans will have access to expanded record information and a home-loan program tool set with residential mortgage calculators, loan amortization tables, builder and approved mortgage lender directories and locators, an on-line Native America Direct Loan application and an automated qualification process. Additionally, this investment includes the funding to support the ongoing LGY business systems.

- **NCA Centralized Scheduling Initiative: (National Cemetery Administration)**

NCA has recently changed its business model to begin centralizing all eligibility and scheduling functions. Functions that were done at 80 cemeteries around the country will now be done at one site in St. Louis, MO. This has necessitated major changes to NCA support systems that have created a backlog of projects in Memorial Products Division (MPD). To complicate matters, these systems are 15 years old and have been modified over the years to where they are now difficult to maintain.

Housing, Insurance & Memorials Programs (cont')

- **Memorials Service Oriented Architecture (SOA)**

The major applications that support Memorial Affairs are the Burial Operations Support System (BOSS) and the Automated Monument Application System (AMAS). These mission critical legacy systems have been maintained and enhanced to support evolving business lines, Federal security standards and technology advancements. VA mandates that applications transition to a Service Oriented Architecture (SOA) strategy which provides the architecture for the sharing of VA-wide resources. These systems have been cited as SOA transition applications. This effort will assess how well existing Memorial Affairs applications are meeting program objectives, customer needs, and performing within baseline performance goals. These automated applications were developed in-house and have been in existence for 10+ years. Over the years, upgrades and enhancements have been made to satisfy changing and evolving customer requirements, VA and Federal mandates, other imposed guidance and standards, and vendor requirements. These independent findings will be used as the basis for formulating future plans and integrating the applications into the SOA architecture.

Housing, Insurance & Memorials Programs (cont')

- **Memorials FNOD Scanning Initiative**

NCA plans to implement technology solutions in order to meet a wide range of initiatives and utilize data sharing across the VA. NCA will require the support of the VA Office of Information and Technology to undertake a significant redesign of its business process, e.g., First Notice of Death (FNOD) processing. Plans are to heavily leverage scanning technology to reduce the need for data entry and further improve knowledge management techniques.

C&P Procurements

Procurement	Program	Scope/Requirements	Year
VRO Environment	VBMS	Obtain HW/SW needed for Virtual Regional Office (VRO) development and demonstration. Estimated Value is \$150K, ETA is December 2009.	FY10
VBMS Development and Test Environments	VBMS	Obtain HW/SW needed for VBMS development, demonstration and testing. Estimated Value is \$650K, ETA is April 2010.	FY10
Virtual Regional Office (VRO)	VBMS	Install and Configure the VRO environment, prototype the user interface for working with electronic claims folders. Estimated Value is \$1M, ETA is December 2009.	FY10
VBMS Integrator	VBMS	Develop the enterprise VBMS solution based on requirements that come from the VRO prototype. Estimated Value is \$35K, ETA is April 2010.	FY10 FY11
Infrastructure Enhancements	VBMS	Perform capacity planning for VBMS roll-out, create Bill of Materials to purchased required HW/SW, stage system (install and configure), and deploy to data centers. Estimated Value is \$81M, ETA is May 2010.	FY10 FY11
IAM Deployment	VBMS	Deploy single sign-on support for the VBMS solution. Estimated Value is \$2M, ETA is January 2011.	FY11
Claims Processing Applications	VBMS	Modernize existing VETSNET applications or deploy new solutions to support claims processing. Estimated Value is \$35M, ETA is TBD.	FY11
In-house Scanning Solution	VBMS	Deploy an in-house scanning solution. Estimated Value is \$30M, ETA is July 2010.	FY10 FY11
VBMS Deployment and Operations	VBMS	Deploy the VBMS system and provide required training. Also provide Tier 2 & 3 Help Desk support. Estimated Value is \$5M, ETA is January 2011.	FY11

C&P Procurements (cont')

Procurement	Program	Scope/Requirements	Year
VETSNET Production Support Services	VETSNET	Re-compete acquisition for a small team of developers and operations staff along with a release manager and project manager that monitors, mitigates, and repairs VETSNET payment defects in the VA Production environment. Estimated value at \$1M per year (Base plus 1 Option Year). Expect RFQ to be posted 11-30-09.	FY10 FY11
Virtual VA O&M	Virtual VA	Provide O&M support to the Virtual VA. Estimated Value is \$6M, ETA is January 2010.	FY10
VONAPP O&M and Development	VONAPP	Provide O&M support to the VONAPP. Estimated Value is \$6M, ETA is January 2010.	FY10
CITRIX	VBMS	Wrap legacy applications for access via the VBMS. Estimated Value is \$2M, ETA is TBD.	FY10

Education / VR&E Procurements

Procurement	Program	Scope/Requirements	Year
VetSuccess Design and Deployment	VetSuccess	Replicate current web site and establish it at a VA Information Technology Center. Estimated value at \$2M. ETA June 2010.	FY10 FY11
Infrastructure Enhancement	CWINRS	Upgrade CWINRS infrastructure to a more modern technology scheme and a web enabled environment. Implement J2EE platform, modify database service calls to leverage WebLogic, and retire the existing VB screens and replace them with JAVA designed screens which can run on various operating system platforms. Estimated value at \$2M. ETA August 2010.	FY10 FY11
None	Chapter 33	None	FY10 FY11

HIMs Procurements

Procurement	Program	Scope/Requirements	Year
Development Support	Loan Guaranty Systems	Management, development and functional support for Loan Guaranty Systems enhancements. Estimated value at \$20M per year (base plus four option years). ETA 4 th Quarter FY2010.	2010
Development Support	NCA Centralized Scheduling Initiative	Development support services to alleviate enhancement backlog. Estimated value at \$450K. ETA 3 rd Quarter FY2010.	2010
Planning Support	Memorials SOA	Planning support services for transition of legacy systems. Estimated value at \$200K. ETA 3 rd Quarter 2010.	2010
Development Support	Memorials FNOD Scanning Initiative	Development support to improve current processes through technology. Estimated value at \$160K. ETA 3 rd Quarter FY2010.	2010

BPEO Support Procurements

Procurement	Program	Scope/Requirements	Year
IV&V	BPEO	Independent Verification and Validation Services across Benefits IT Programs. Estimated value at \$5M per year. ETA February, 2010.	FY10
PMO Mgmt Support	BPEO	Program and Technical Management support services across Benefits IT Programs, including managing the triple constraint, review and assessment of technical products, change management and various studies. Estimated value at \$5M per year. ETA February 2010.	FY10